

Shanghai (Headquarters, Jiading)

Problem Solving Coordinator(Quality)

As a successful family-owned company on a path to global growth, the Brose Group offers challenging responsibilities and exciting career opportunities to performance-driven, skilled specialists with solid professional knowledge and proven career expertise who wish to contribute to our company's success.

Your Job Specification

- 1. Train, instruct and coach Specialists in Six Sigma / Shainin principles and all levels below in Problem Solving principles
- 2. Assure project reporting and certification integrity by reviewing and certifying projects to the required standard
- 3. Evaluate and determine root cause and corrective actions for highly complex warranty returns, customer complaints, internal defects and supplier non-conformances
- 4. Use Pareto Principle to focus on issues with highest financial impact/technically difficult
- 5. Identify and address projects to Specialists in a plant network
- 6. Lead most difficult problem solving or improvement projects at home plant / division as well as other plants & divisions within a regional or product group network
- 7. Ensure read across is done across plants and business divisions
- 8. Provide plant and corporate support on customer calls regarding quality, engineering, validation, and warranty issues to ensure problem solving confidence is communicated effectively
- 9. Multiply expert knowledge group-wide
- 10. Identify and address systemic weaknesses in the organization

Your Profile

- 1. University Degree/Engineer
- 2. 6-8 years working experience;
- 3. Six Sigma Black Belt or Shainin Red X Journeyman
- 4. Expert in advanced problem solving, minimum 5 outstanding Six Sigma / Shainin projects finished
- 5. Project management skills and facilitation of interdisciplinary teams, very good presentation skills
- 6. Ability to coordinate complex working packages well and to transfer knowledge successfully
- 7. Very good international communication skills in the framework of internal and external customers
- 8. Good relationship building abilities
- 9. Profound knowledge of respective Brose products and their typical production processes

Brose is the world's fourth-largest family-owned automotive supplier. Our mechatronic systems for doors, seats or electric motors and drives can be found in every second new vehicle around the world today. Around 80 automobile manufacturers, over 40 suppliers and 50 e-bike manufacturers rely on our efficiency and performance. About 25,000 employees work for Brose at 65 locations in 24 countries and generated 6.2 billion euros turnover in 2019.

Brose Fahrzeugteile SE & Co. KG,
Coburg
Max-Brose-Straße 1
96450 Coburg

- 10. Basic oral English skill

Your advantages:

Your advantages: a modern working environment and a wide range of benefits. We also offer performance-based compensation and attractive social and additional benefits. Flexible working hours give you the freedom you need to optimally balance your work and personal life. Modern workplace concepts, comprehensive training opportunities and our own in-house catering service make the offer complete.