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## The Coronavirus Aid, Relief, and Economic Security Act

The federal government recently signed the Coronavirus Aid, Relief, and Economic Security Act (CARES Act) into law. The CARES Act includes an important provisional update that directly impacts your Flexible Spending Account (FSA). Here is everything you need to know about the change.

### What's New

FSAs are now able to reimburse or pay for over-the-counter (OTC) medicines without a prescription. This includes medicines, such as Ibuprofen and Acetaminophen, and menstrual care products.

This change is effective immediately and applies to eligible purchases made after January 1, 2020.

Keep in mind that some merchants may take a few weeks to update their systems to reflect these changes. This could result in some inconsistencies in your shopping experience.

For example, you may be able to purchase OTC products at one store, but not another. If you are unable to use your debit card for an eligible expense, you can pay out-of-pocket and then submit a claim for reimbursement.

### Submitting a Claim

In the event you need to pay out-of-pocket for an eligible expense while merchants update their systems, you can submit claims for reimbursement.

You will submit claims to Infinisource. Simply log into your Infinisource account at [www.infinisource.com](http://www.infinisource.com) and select "File a Claim" from the home page. Complete the short web form and upload your documentation. After reviewing and submitting your claim, you'll receive a confirmation. You can also submit claims via the Infinisource iFlex mobile app using the same instructions.

Don't have an Infinisource account? First time users will login using lower case first initial, last name and last four digits of your Social Security Number as both Username and Password.

Please contact Infinisource at 866-370-3040 or via email at [fsa@infinisource.com](mailto:fsa@infinisource.com) with questions.

