

Auburn Hills, MI

Warranty Manager

As a successful family-owned company on a path to global growth, the Brose Group offers challenging responsibilities and exciting career opportunities to performance-driven, skilled specialists with solid professional knowledge and proven career expertise who wish to contribute to our company's success.

Your Job Specification

- Responsible contact for all Warranty related issues, for the Brose Customer Team, Brose Plants or Customers
- Manage and control all aspects of warranty analysis and metrology, covering all Business Groups
- Define structure of work within the warranty/metrology team (assigning tasks as needed, resolve scheduling conflicts within metrology lab, and establishing/tracking key measureables
- Responsible for monthly warranty management review report and provide input to monthly Quality report
- Support warranty team with escalated customer meetings and monthly Warranty SharePoint meetings to the relevant manufacturing locations

Your Profile

- Bachelor's Degree (B.S.) or equivalent from four-year college or technical school; or related experience and/or training; or equivalent combination of education and experience
- Minimum three years of warranty-related experience in the automotive industry
- Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals
- Knowledge of Warranty Database software (AWS, Ford Motor Company; GART, General Motors; and WIS/EWT, Chrysler, and the European OEMs portals

Brose offers a high-tech work environment and a wide range of benefits. Along with competitive performance-based compensation and health insurance, our employees also benefit from attractive social and family-oriented programs throughout our North American locations*. Our benefits packages include comprehensive medical, insurance and retirement plans. Brose also provides educational assistance and a variety of community outreach, family, and sporting events. Flexible working hours and a collaborative work environment give our employees the freedom to balance work and personal life. Brose believes in investing in people. We offer a wide range of development programs with great opportunity for individual growth through training, international or regional assignments and tailored career paths. Our objective is to provide our employees the tools necessary to live

Brose is the world's fourth-largest family-owned automotive supplier. Our mechatronic systems for doors, seats or electric motors and drives can be found in every second new vehicle around the world today. Over 80 manufacturers and 40 suppliers rely on our efficiency and performance. About 26,000 employees at 63 locations in 23 countries guarantee quality and innovation.

a balanced life, experience a rewarding work environment and contribute to our surrounding communities.

*Benefits package may vary slightly per location