

Shanghai (Anting)

## Quality Engineer

As a successful family-owned company on a path to global growth, the Brose Group offers challenging responsibilities and exciting career opportunities to performance-driven, skilled specialists with solid professional knowledge and proven career expertise who wish to contribute to our company's success.

### Specific duties and responsibilities

- Responsible contact for all customer quality issues for related product group after SOP
- Make sure fast response to customer claims in respect of 8D handling to reach high customer satisfaction level
- Organize and moderate problem resolving process regarding customer claims and support improvement of internal quality issues
- Adhere to internal escalation process
- Collect, review and monitor customer/process quality data and KPI, incl. SAP routines
- Apply safe launch methods during project launch phase to secure quality performance of each project
- Maintain clear, prompt communication with internal interface, e.g. lab, supplier quality team to make sure efficient problem solving
- Tasks that are for the benefit of the Brose which assigned by supervisor

### Specialized knowledge and skills

- Comprehensive knowledge of error prevention and problem solving like GP12, 8D
- Be good at on the data collection and data analysis
- Comprehensive knowledge of quality planning methods, e.g; APQP,PPAP,MSA,SPC, Control plan and FMEA
- Good communication skill with internal and external
- Basic knowledge of environmental law and environmental technology

### Your advantages:

A modern working environment and a wide range of benefits. We also offer performance-based compensation and attractive social and additional benefits. Flexible working hours give you the freedom you need to optimally balance your work and personal life. Modern workplace concepts, comprehensive training opportunities and our own in-house catering service make the offer complete.

Brose is the world's fourth-largest family-owned automotive supplier. Our mechatronic systems for doors, seats or electric motors and drives can be found in every second new vehicle around the world today.

Over 80 manufacturers and 40 suppliers rely on our efficiency and performance. About 26,000 employees at 63 locations in 23 countries guarantee quality and innovation.

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Please send us your application using our online form.